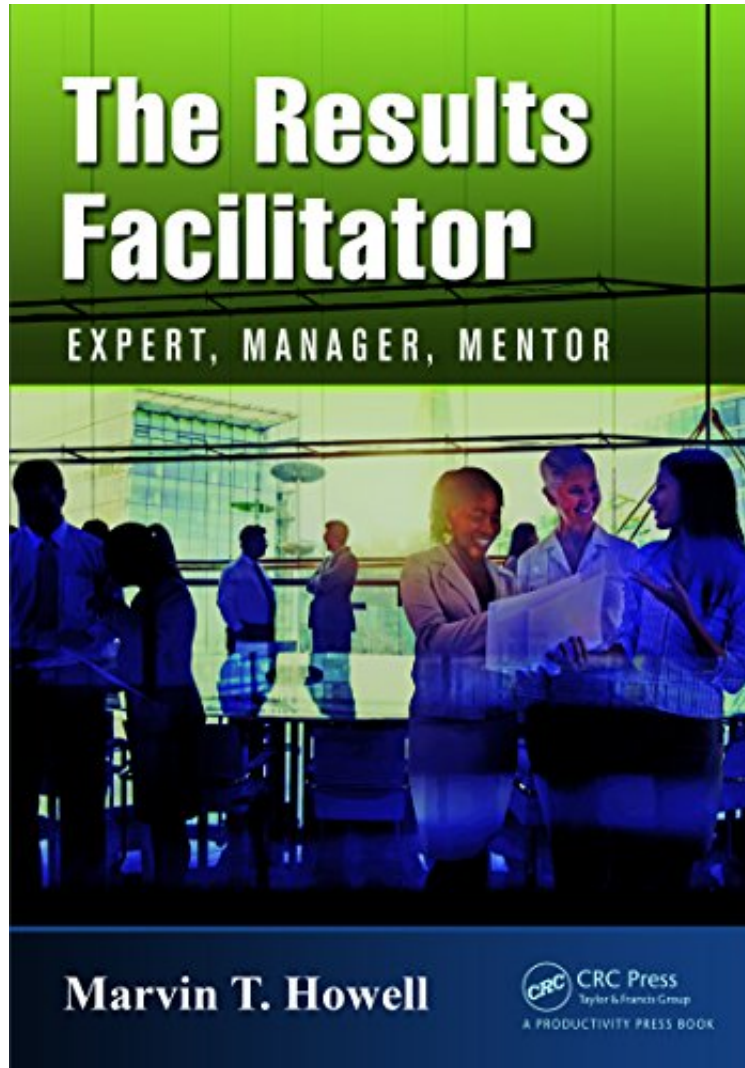


[Library ebook] The Results Facilitator: Expert, Manager, Mentor

The Results Facilitator: Expert, Manager, Mentor

Marvin T. Howell

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Marvin T. Howell : The Results Facilitator: Expert, Manager, Mentor before purchasing it in order to gauge whether or not it would be worth my time, and all praised The Results Facilitator: Expert, Manager, Mentor:

A facilitator has been traditionally defined as someone who helps a group of people understand their objectives, and assists them in planning to achieve them, without taking a position in the discussion. Recently, the International Standards Organization's (ISO's) implementation and other long-term, multi-year team involvement has challenged neutrality in all cases and has created a new type of facilitator, the results facilitator. The Results Facilitator: Expert, Manager, Mentor identifies the skills, training, and education that today's facilitators must possess.

Outlining the new role of the facilitator, it presents powerful tools and techniques that can help facilitators achieve success. Continuous learning is a must and should follow the model-Learn-Practice-Evaluate-Act. The book demonstrates the use of Critical Success Factors (CSFs) for measuring progress toward achieving the objectives of a long-term program. It also supplies authoritative guidance on how to effectively plan, conduct, and complete meeting responsibilities. What can go wrong for a facilitator is outlined and methods to eliminate or mitigate these undesired situations are shown. The text details the core competencies that have been established by the International Institute for Facilitators (INIFAC) as well as the International Association of Facilitators (IAF). It shows where improvements can be made in each and recommends a joint IAF and INIFAC effort to consolidate into one facilitator's competency list. The book explains the need for an additional phase to the Tuckman's Group Dynamic Model. It shows several coaching processes including how to use the Toyota Production System's Kata for team improvement. The chapters have a facilitator exercise at the ends to help the reader apply their new knowledge to build their confidence and knowledge.

About the Author For the last eight years, Marv Howell worked as a contractor senior environmental associate for Analytical Services Inc., which provided environmental services to the Drug Enforcement Administration. Marv implemented environmental management systems and facilitated their monthly meetings at eight DEA facilities that included labs, division offices, intelligence center, and an air operations center. All eight facilities passed at least one second party audit. In addition, he was instrumental in planning and designing several energy management system actions/efficiencies initiatives that resulted in saving more than \$400,000 a year in electricity cost, reducing natural gas use at the air operation center by 32% a year, improving power factor at one facility from .70 to .996 thus saving \$7,200 dollars a year, assisting in planning light upgrades from T-12s to T-8s and T-5s, planning advanced meters installation and build automation systems upgrades, and performing energy audits to include a data center that when his recommendation is implemented will reduce energy use by more than 30% annually. Marv helped facilities develop energy conservation plans and communicate them to all the facilities' management, supervisors, employees, and contractors. Marv was the manager of distribution planning and reliability for FPL where early in 1982 he became one of FPL's original facilitators. He was instrumental in assisting FPL to become the first company outside of Japan to win the coveted Deming Prize for Quality. He was a lieutenant colonel in U.S. Air Force civil engineering where he was involved in energy reduction efforts, reliability, project management, construction, maintenance management, efficiency, productivity improvements, and facilitation efforts. From 1991 to 2003, Marv had his own quality improvement company in Miami, Florida where he helped many companies and organizations such as U.S. Air Force, Intel, and Oklahoma State University at Oklahoma City improve their quality improvements efforts, practice strategic management, control their processes and improve them, implement lean improvements and facilitate Kaizen events. He earned his bachelor's degree in mechanical engineering from Mississippi State University and a master's degree in industrial engineering from the University of Pittsburgh. His books that have been published are: Effective Implementation of ISO 50001 Energy Management System (2014) by ASQ Quality Press; Critical Success Factors Simplified (2010) by CRC Press; and Actionable Performance Measurement A Key to Success (2006) by ASQ Quality Press