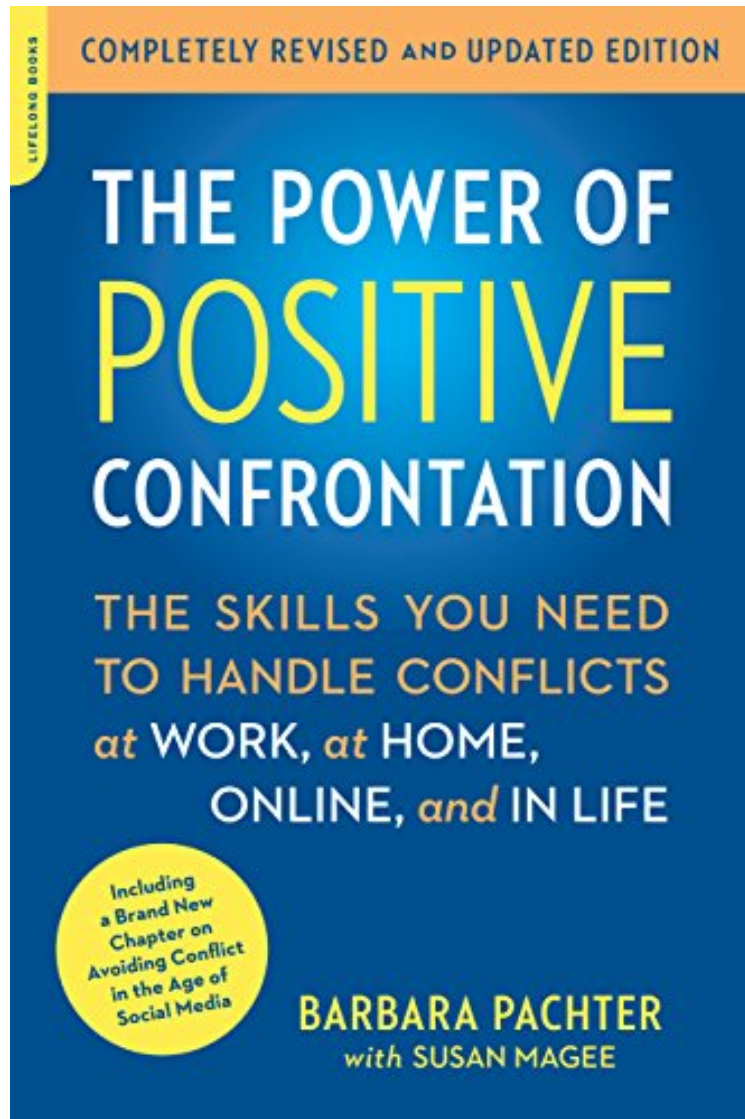


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Barbara Pachter

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Barbara Pachter : The Power of Positive Confrontation: The Skills You Need to Handle Conflicts at Work, at Home, Online, and in Life, completely revised and updated edition before purchasing it in order to gage whether or not it would be worth my time, and all praised The Power of Positive Confrontation: The Skills You Need to Handle Conflicts at Work, at Home, Online, and in Life, completely revised and updated edition:

0 of 0 people found the following review helpful. If only all confrontations were in bubbles so we could practice responding
By FEMINIST SASSMASTER
Though there are some great tips in this book, I found it to be too scripted. Many confrontations happen when we don't expect them or are in situations where an immediate response is necessary. This book gives little room for such situations...which in our current political climate seem to happen more and more often.
1 of 1 people found the following review helpful. Great insight into why people behave the way they do
By Andrew L. Morgan
Great insight into why people behave the way they do! Would attend Pachter's seminars if her website had dates of next events.
0 of 0 people found the following review helpful. Four Stars
By Dickson27
the 2nd half of the book is really useful

When slighted, misunderstood, cut in front of, annoyed, taken advantage of, or treated rudely, most people avoid their bosses, ignore coworkers, change hairdressers, complain to friends, pound their fists, or rant on social media. They often miss the most positive, effective alternative of all: confronting positively. Now, for everyone who was never taught or never realized that between "bully" and "wimp" is a range of behavior that is positive, dignified, and effective for dealing with life's bothersome situations, there is *The Power of Positive Confrontation*. This book teaches you the vital skills you need to confront others, communicate effectively, and live a more conflict-free life. In this updated edition, communications expert Barbara Pachter shares a practical, step-by-step guide to tackling conflicts in any situation, including a new section on navigating sticky situations online. *The Power of Positive Confrontation* reveals:
The consequences of not confronting or of confronting negatively
How to accurately assess what is bothering you and why
Three essential steps of polite and powerful confrontation
Vital verbal and nonverbal skills that make or break communication, including common language pitfalls
Strategies for assertive communication, whether face to face, in writing, by phone, or online

Worcester Telegram, 8/31/14
No tricks; just intelligent action
Terrifically useful.
Bookviews, September 2014
Filled with good advice.