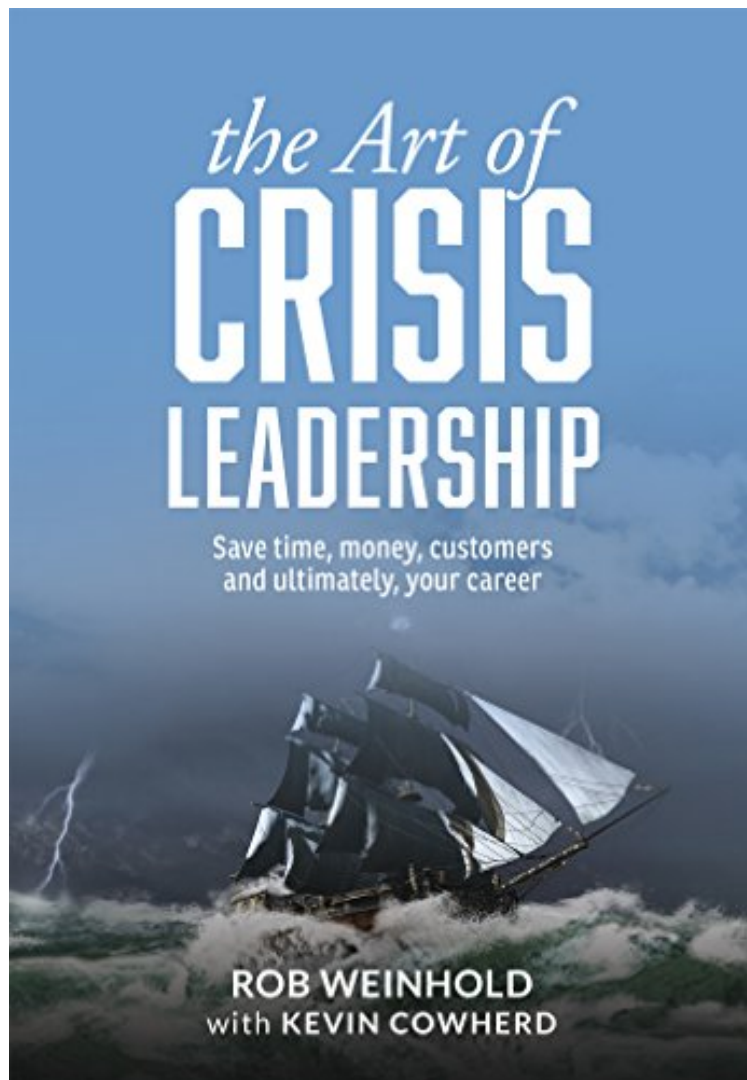


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## The Art of Crisis Leadership: Save Time, Money, Customers and Ultimately, Your Career

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