

[Free] Superstar Customer Service

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Rick Conlow, Doug Watsabaugh

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Are you worried that your customers are trying to survive tough times by seeking better deals from your competitors? Are you having an even tougher time finding new customers for your product or service? Superstar Customer Service fol

About the Author Rick Conlow is the CEO and cofounder of WCW Partners, a global management consulting and training firm. Rick has helped numerous companies such as Target, Costco, Andersen Windows, and Canadian Linen reduce complaints, improve profits, and increase sales. He has been a general manager, vice president, training director, program director, national sales trainer, and consultant. Rick has authored 11 books, and regularly facilitates presentations to audiences of all sizes. Doug Watsabaugh is the COO and cofounder of WCW Partners. His knowledge of experiential learning and skill at designing change processes and learning events have enabled him to significantly improve the lives of thousands of individuals and hundreds of organizations in various industries, including Coca Cola, Accenture, Hasbro, 3M, and General Mills. Doug is the author of seven books.