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Jan Gillett, Paul Simpson, Susannah Clarke
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Jan Gillett, Paul Simpson, Susannah Clarke : Implementing ISO 9001:2015 before purchasing it in order to gage whether or not it would be worth my time, and all praised Implementing ISO 9001:2015:

11 of 11 people found the following review helpful. Good if this is your first approach to ISO 9001By Ricardo MedinaI have been working with ISO 9001 for over a decade, and I was expecting specifics, tips and examples to achieve a successful transition from 2008 to 2015. Instead of that I found a text oriented to explain the implementation

process in general terms. I had the impression they used the same book for the previous ISO norm and just changed the title. If this is your first approach to the norm, the book will give you a good orientation. If you have previous ISO 9000 running, will not do the job. 4 of 4 people found the following review helpful. One Star By Steve Lewis Very disappointing 1 of 1 people found the following review helpful. Four Stars By Chet Franklin Very informative and helpful.

An updated version of ISO 9001, the world's leading quality management standard, will be released at the end of 2015. Major purchasers require their suppliers to hold ISO 9001 certification and research shows that 44 per cent of certified clients have won new business as a consequence of being ISO 9001 registered. The 2015 revisions are significant and will affect professionals at every level, whether they work in industry, certification bodies or training organisations. The new standard will stimulate transformation in how organisations are run throughout the world. In the last ten years certification has grown by 50% globally, with China repeatedly topping the list of new registrations. ISO 9001 2015: Thrill your customers and transform your cost base with the new gold standard for process improvement is a comprehensive guide to implementing the new standards. Over a million organisations worldwide will have to make changes in re-registering to the 2015 version of ISO 9001. But the changes can be used to stimulate transformation in organisations and their wider environments, coordinating their processes to achieve both their customer goals and reduced operating costs. Follow this blueprint and certification comes as a free bonus!

About the Author Jan Gillett co-founded Deming-based consultancy and training firm, Process Management International, in the UK in 1990 and for another twenty years led its development in working with clients in every sector, and in every continent. He has also been a non-executive director in several organisations, helping them rethink their strategies and policies to adjust to changing circumstances. Paul Simpson is Global Policy, Risk and Certification Manager at SAI Global where he is responsible for the management system and for maintaining approvals to deliver conformity assessment services for his global client network. He has worked in quality and management systems all his working life in a range of organisations including Network Rail, Pirelli, Perkins Engines, the British Standards Institution and the Chartered Quality Institute. Susannah Clarke is Managing Partner at Process Management International (PMI) and a specialist in the field of Executive and Performance Coaching. Susannah has worked extensively in the learning and development sector, starting her career with NatWest Markets in the City before spending 17-years with GSK as a consultant.