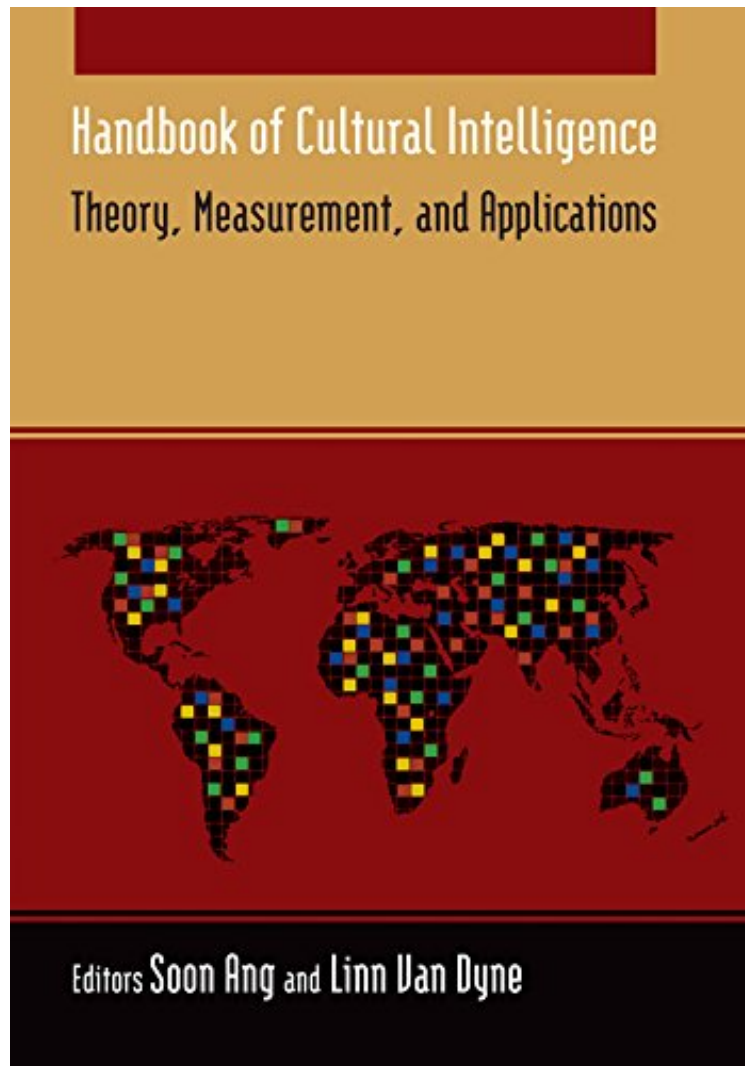


Handbook of Cultural Intelligence

Soon Ang, Linn Van Dyne

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Soon Ang, Linn Van Dyne : Handbook of Cultural Intelligence before purchasing it in order to gauge whether or not it would be worth my time, and all praised Handbook of Cultural Intelligence:

2 of 2 people found the following review helpful. I highly recommend this book to those looking to increase their CQ ...By 2TheouAs an educator who works internationally, I appreciated this helpful addition to the discussion of multiple intelligence theory as it relates to CQ or Cultural Intelligence. I think the opening chapters defining cultural intelligence and the four quadrants of CQ are quite helpful. They have proposed a model scale, the Cultural Intelligence Scale, for evaluating and assessing cultural intelligence. It appears to be a helpful place to start, though I am not a scientist or statistician who evaluates the efficacy of such scales. I found the chapters carefully researched with numerous citations for additional research. This does not mean that one should take each chapter without an exploration of opposing views, but the number of citations allowed me to dig deeper into this study. I highly

recommend this book to those looking to increase their CQ as they live or work in a multicultural environment. 2 of 4 people found the following review helpful. Excellent reference
By M. G. Puziak
This is an excellent reference; however, it did not cover the subject in exactly the way I was looking for since I was looking for a less scholarly, more populist sort of work. 8 of 8 people found the following review helpful. Invaluable Overview of the Field
By Michael R. Knox
This book is a "must read" for anyone teaching, conducting research or training in the relatively new area of Cultural Intelligence. It also manages to be clear enough so that it is very useful for those engaged in the practical side of cross-cultural relations as well. Corporate executives who select and supervise people working in multiple countries, almost any member of a global organization with multi-cultural teams, and workers facing relocation to a different culture will all find this book valuable. I have had years of experience working outside the US with people of other cultures and I wish this book had been available thirty years ago. I found that just browsing through the book was worthwhile - I skimmed the chapters that were highly academic in nature - because part of the value of this book is that it reminds me of the differences in perceptions across cultures, some of the effects of these differences, and possible ways of dealing with cultural differences. I won't go into details about the contents, since anyone can browse the table of contents. The authors are academics and this is definitely not a popular business book that is full of anecdotes and simplistic rules. I strongly recommend this book for anyone who must work in an international or cross-cultural setting.

Cultural intelligence is defined as an individual's ability to function effectively in situations characterized by cultural diversity. With contributions from eminent scholars worldwide, the "Handbook of Cultural Intelligence" is a 'state-of-the-science' summary of the body of knowledge about cultural intelligence and its relevance for managing diversity both within and across cultures. Because cultural intelligence capabilities can be enhanced through education and experience, this handbook emphasizes individual capabilities - specific characteristics that allow people to function effectively in culturally diverse settings - rather than the approach used by more traditional books of describing and comparing cultures based on national cultural norms, beliefs, habits, and practices. The Handbook covers conceptual and definitional issues, assessment approaches, and application of cultural intelligence in the domains of international and cross-cultural management as well as management of domestic activity. It is an invaluable resource that will stimulate and guide future research on this important topic and its application across a broad range of disciplines, including management, organizational behavior, industrial and organizational psychology, intercultural communication, and more.