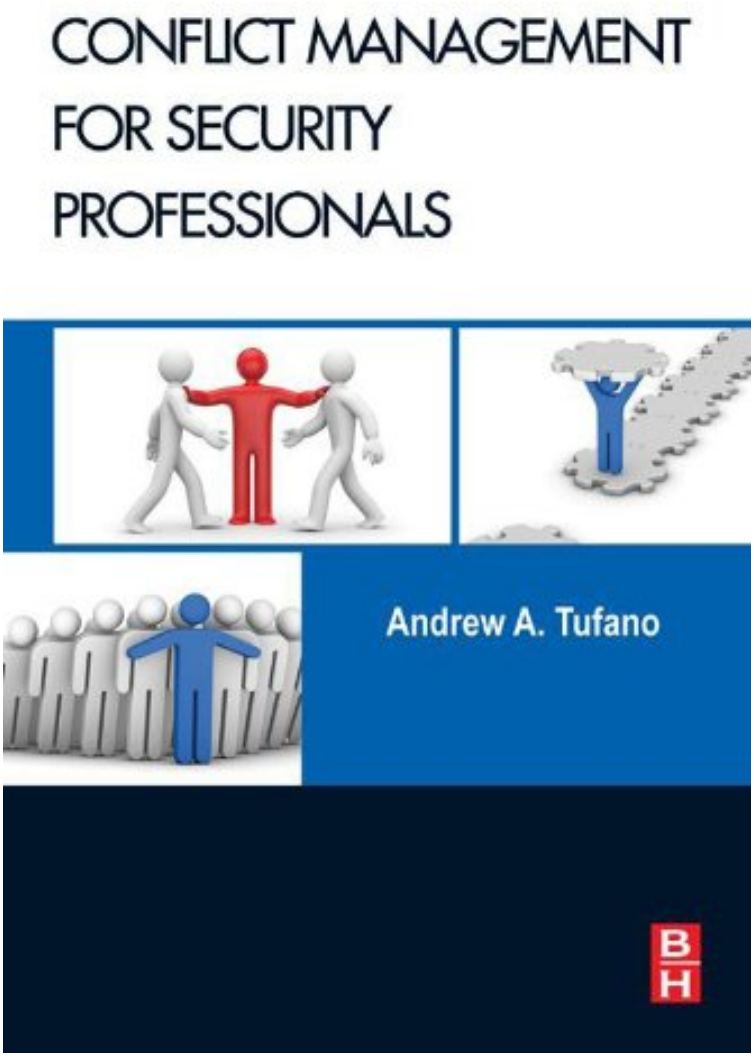
[Library ebook] Conflict Management for Security Professionals

Conflict Management for Security Professionals

Andrew A. Tufano
*ebooks | Download PDF | *ePub | DOC | audiobook*



DOWNLOAD READ ONLINE

#2039888 in eBooks 2013-09-28 2013-09-28File Name: B00FOVX5TS | File size: 56.Mb

Andrew A. Tufano : Conflict Management for Security Professionals before purchasing it in order to gage whether or not it would be worth my time, and all praised Conflict Management for Security Professionals:

Effectively resolving conflict prevents violence, reduces incidents, improves productivity, and contributes to the overall health of an organization. Unlike the traditionally reactive law enforcement approach to resolving conflict, Conflict Management for Security Professionals provides a proven, reliable, business-focused approach that teaches

security personnel to diffuse situations before they escalate when dealing with uncooperative, dangerous, or violent individuals. Covering everything from policies and procedures to security tactics and business impact, Conflict Management for Security Professionals uniquely addresses conflict resolution from a security perspective for managers, policy makers, security officials, or anyone else who interacts with people every day. This book helps organizations create and maintain safe environments without interfering with their ability to remain profitable, competitive, and relevant. Comprehensive and systematic conflict management and resolution program geared specifically for the needs of security managers, supervisors, and officers.Incorporates classroom and field-tested conflict resolution concepts, models, and approaches.Addresses everything from policiesnbsp;and programs to tactics for a wide variety of stakeholders in any privatenbsp;or public organization.

"Security professionals who have been in search of a book that links proven concepts of conflict management to the security profession need look no farther."--Security Management (online), February 2015 "Unlike the traditionally reactive law enforcement approach to resolving conflict, this book provides a proven, reliable, business-focused approach that teaches security personnel to diffuse situations before they escalate when dealing with uncooperative, dangerous, or violent individuals."--SecurityPark online, December 16, 2013About the AuthorAndy Tufano has worked in the security industry since 1977. He holds a masterrsquo;s degree from California State University at Fullerton. Over the past 25 years, Andrew has held various positions in the security industry including: uniformed security officer, loss prevention investigator, security company owner (PPO), security trainer, and security consultant. Andy has major clients in the healthcare and college campus industries. He holds various security industry weapons instructor and end-user certifications such as baton, firearm, and Taser. He is an active member of the International Association for Healthcare Security Safety (IAHSS). Andy has created several business ventures including Goldstar Security LLC, Goldstar Tactical Training, and The Force Decisions Institute. He is also a prolific writer and has been a featured speaker at ASIS and IHASS events. Andy is a recognized subject matter expert (SME) in private person use-of-force. Andrew is an experienced college educator and currently teaches at a public southern California college.