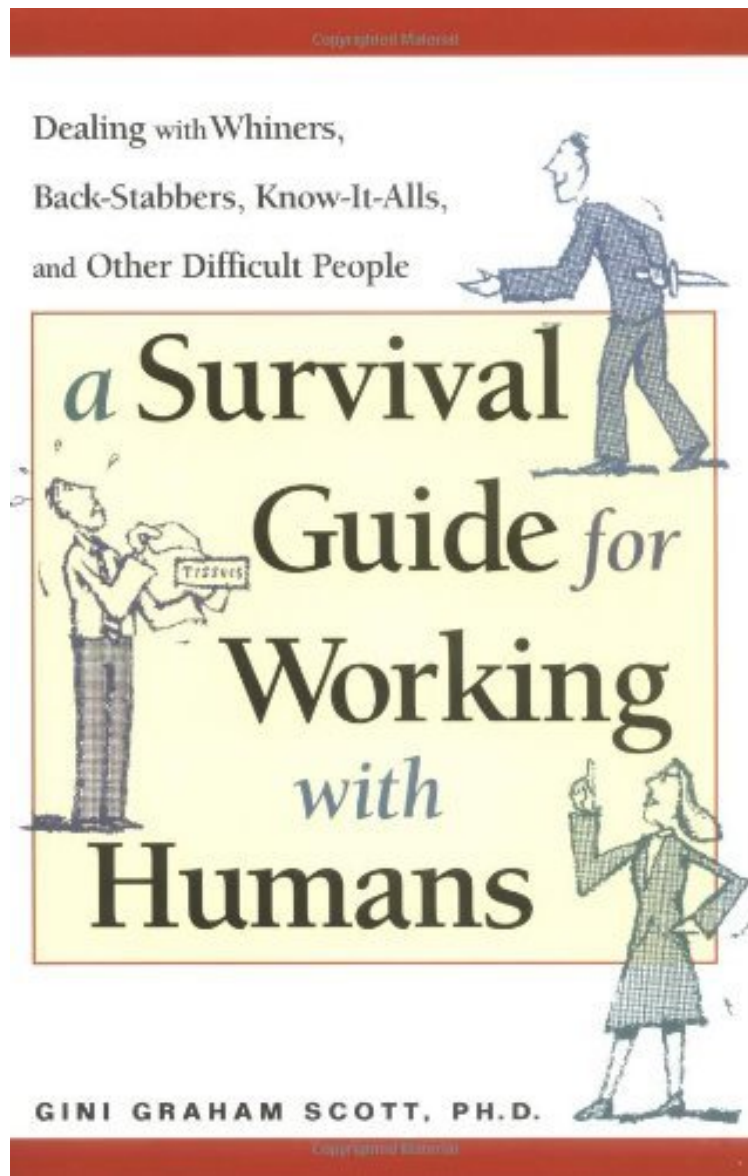


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A Survival Guide for Working with Humans: Dealing with Whiners, Back-Stabbers, Know-It-Alls, and Other Difficult People

Gini Graham Scott Ph.D.

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"The relationships you have with your coworkers can determine not just how pleasant your 9-to-5 life is, but also your ability to get your job done, and even your long-term career success. Packed with real-life strategies for engaging even the most difficult people, "A Survival Guide for Working with Humans" includes interactive quizzes, true-to-life problem and conflict scenarios, and helpful profiles of common personality types. Covering everything from knowing when to speak up (and how), to gracefully navigating through uncomfortable but necessary confrontations, this book is an essential guide no human should be without. "This book goes way beyond counting to ten before you say something you regret! Dr. Scott offers a treasure trove of no-nonsense ways to deal with difficult people and situations in the workplace". (Susan Urquhart-Brown, Career and Business Coach, Principal, Career Steps Consulting in Oakland, CA). "Gini has done it again ...she's identified many of the all-too-common workplace situations (and people) that make us crazy, and come up with thoughtful, practical solutions based on long experience.Her book provides new insights for all of us who occasionally have days when we'd rather stay in bed than face our coworkers' behaviors". (Shari Dunn, Managing Principal, CompAnalysis)".

ldquo;hellip;easy to read, and rather cleverly constructed.rdquo; -Training ldquo;Next time, instead of picking up a voodoo doll, pick up this reference book.rdquo; mdash; Niche ldquo;hellip;an invaluable reference.rdquo; -- Bookwatch Training: "Easy to read, and rather cleverly constructed." About the Author Gini Graham Scott, Ph.D. is the founder and director of Changemakers and Creative Communications Research. She is the author of thirty-five books, including Work with Me!: Resolving Everyday Conflict in Your Organization. She wrote the Work It Right! column, upon which this book is based, for the Oakland Tribune. She lives in Oakland, California.