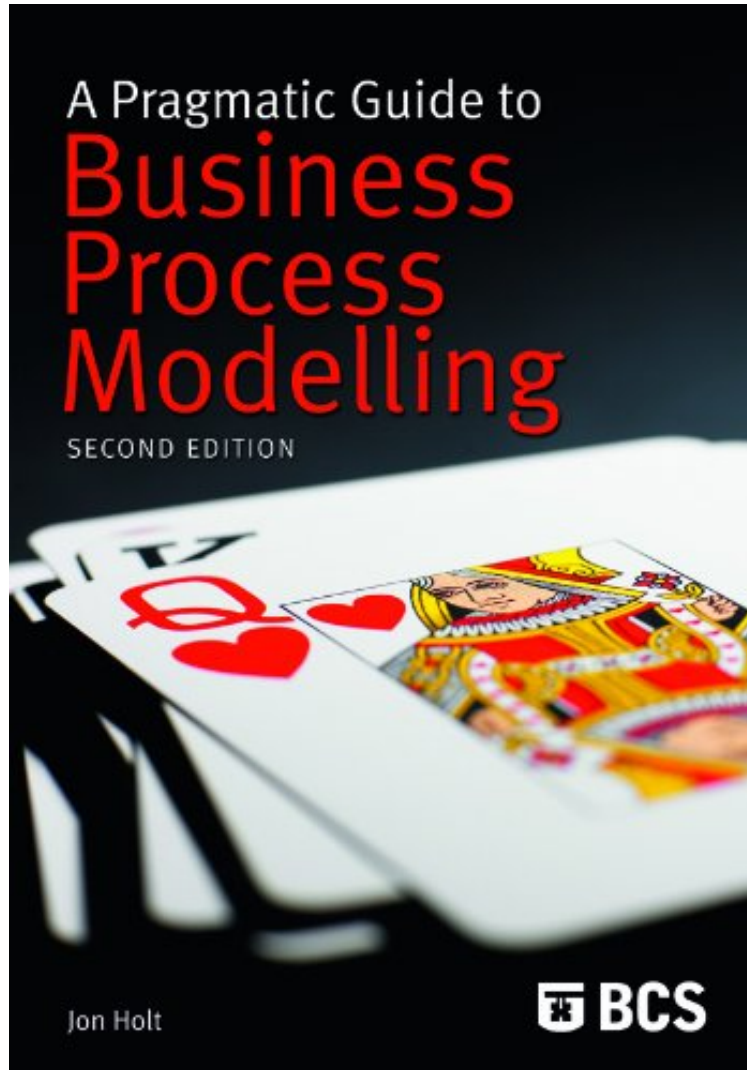


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A Pragmatic Guide to Business Process Modelling

Jon Holt

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About the Author
Jon Holt is an award-winning author and public speaker, specialising in all aspects of systems, process and competency modelling. Jon's other work interests include Enterprise Architecture, standards and education, and he has previously held a variety of positions at universities in the UK and USA. Jon is a Fellow of the IET and BCS.